



VIOLENCE AND AGGRESSION



Aster
HOSPITAL

We'll Treat You Well



Digital Version

We know that people visiting the hospital or medical center can sometimes be worried and anxious and we will do our very best to meet your needs. However, the practice exercises a zero-tolerance policy with respect to violent or abusive patients. This means that we will take immediate action to remove you (and other members of your family who are registered with the practice) from the hospital or medical center should your behavior become threatening, abusive or aggressive towards any doctor, nurse, other member of practice staff or any other person on the practice premises.

The practice considers aggressive behavior to be any personal, abusive, or aggressive comments, cursing or swearing, physical contact or aggressive gestures. Any instance of actual physical abuse of any fellow patient, doctor, or member of practice staff by you or your relatives will be reported to the police as an assault.

As per law
..... violence or
aggression may lead to
.....

We have policy to address your grievances or query. Please don't hesitate to contact care team member for support and advice.





PLEASE SCAN FOR
THE LOCATION

Aster HOSPITAL

We'll Treat You Well

Mankhool, Kuwait Road, Al Mankhool - Dubai

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DEPARTMENTS

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